



April 13, 2020

Dear Residents and Families of The Springs Living,

As part of our Hold the Line strategy against coronavirus, two weeks ago we began requiring all staff to wear facial coverings while they are in your community. We also encouraged you to do the same when around others. This is important since we know that the virus can be spread through the moist droplets of those who may not have symptoms. We are now in allergy season and this can cause unexpected sneezes that can propel the virus up to 15 feet or more.

Today, we would like to go another step further to “Stop the Drop” by requiring **residents to wear a facial covering when you are out of your apartments** and in common areas of the community. A facial covering can be a mask, bandana, or scarf worn over the nose and mouth. If you don’t have something to use, please see your Executive Director or other staff member and we will provide you one. If you have a condition that makes it difficult for you to wear a facial covering, you can simply lift a scarf or bandana over your nose and mouth when you are in close range to others. Of course, let us know if you have breathing difficulties, and we will accommodate you.

We are asking you to help us “Stop the Drop” – our rallying cry to stop COVID-19. Whether we show symptoms or not, it is possible to spread this virus to others. Holding the line takes every person participating, because a chain is only as strong as its weakest link. Grab your fabric mask or other facial covering, and let’s hold the line together.

Sincerely,

Fee Stubblefield  
Founder & CEO

CC: Jay Leo, President  
Brenda Connelly, Chief Quality Officer